



# CERTIFICATE

This Certificate,

## PROCAT INTERNATIONAL LIMITED

Imperial House, 8 Kean Street, Holborn, London, UNITED KINGDOM, WC2B 4AS

The organization,

**CALL CENTER AND CALL CENTER INFRASTRUCTURE TECHNOLOGIES SERVICES, MARKETING, SALES AND APPLICATION**

In the scope of,

## ISO 10002:2018

Customer Satisfaction Management System standards that meet the requirements of a management system are established and implemented to confirm.

**First Date of Issue : 20.02.2024**  
**Date of Issue : 20.02.2024**  
**Certificate Period : 3 Years**  
**Reissue Due Date : 19.02.2025**  
**Certificate No : 08.24.10040.204960**  
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First Quality Certification  
(System Certification Approval)  
**İstanbul, 2024.02.20**

**FQC Global Sertifikasyon A.Ş.**

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