



CERTIFICATE

This Certificate,

PROCAT INTERNATIONAL LIMITED

Imperial Hoise,8 Kean Street, Holborn, London, UNITED KINGDOM,WC2B 4AS

The organization,

CALL CENTER AND CALL CENTER INFRASTRUCTURE TECHNOLOGIES SERVICES, MARKETING, SALES AND APPLICATION

In the scope of,

ISO 18295-1/2:2017

Customer contact centers - Part 1: Provided to confirm that it has established and implemented a management system that complies with the requirements standard for customer contact centers.

First Date of Issue : 20.02.2024
Date of Issue : 20.02.2024
Certificate Period : 3 Years
Reissue Due Date : 19.02.2025
Certificate No : 08.24.10040.204961
No/Revision Date/No : -




First Quality Certification
(System Certification Approval)
İstanbul, 2024.02.20

FQC Global Sertifikasyon A.Ş.

Cevizli Mahallesi Tansel Caddesi No:12/18 K:4 D:28-29 Maltepe / İSTANBUL / TÜRKİYE T: +90 216 444 21 41 / +90 216 457 69 08 F: +90 216 457 98 69

Bu belge, müşterinin FQC'nin kurallarına ve sözleşme şartlarına uyduğu sürece geçerlidir. Sertifika geçerlilik durumu FQC internet sitesinden takip edilebilir.

This document shall remain valid as long as the customer obeys FQC rules and terms and the contract. Certificate validity may be checked on FQC website.

www.fqcglobal.org info@fqcglobal.org

